




FEATURE OVERVIEW


ePACT offers a secure emergency network, replacing paper medical forms, waivers, and consents, and improving your organization's ability to collect, manage, and access critical information needed to support families.





 **Data Collection & Management**
Collect medical and emergency information for families, and easily manage additional information such as waivers, special accommodations, immunization records and more.


 **Waivers & Consents**
Add required waivers and consents to member records for families to review and accept with a single click, before sharing their record with your organization.


 **Shared Files**
Collect and manage additional forms that require a wet signature. Track their collection and filter for them so that you can collect everything you need in one place.


 **eSignature**
Families accept waivers with a date-stamped electronic signature and IP address, helping to ensure your organization meets licensing, legal, and insurance requirements.


 **Check In, Check Out**
Improve your drop-off and pick-up process, ensure the safety of participants, and archive records for licensing requirements across all your programs.


 **Email Messaging**
Communicate with members and emergency contacts, via email, to share important information, such as emergency alerts or general updates.


 **SMS (Text) Messaging**
Communicate through ePACT, via text, with members and emergency contacts who have verified their mobile number with ePACT.


 **Voice Messaging**
Send voice messages through ePACT to members and emergency contacts who don't have email or mobile phone access.


 **Roll Call Messaging**
Two-way text communications that require a response from recipients. Easily track delivery and answers from members in any emergency.


 **Filtering**
Filter members for outstanding information required by your organization, records with additional notes, and specific member details.

 **Advanced Reporting**
Generate custom reports for critical member details such as allergy reports, pick-up lists, members with special conditions, and more.

 **Mobile App Access**
Secure access to member data anytime, anywhere, even without an internet connection, allowing staff to view details, and communicate quickly in an emergency.

 **Archiving**
Securely store archived views of records online to meet your organization's legislative requirements, and ensure long-term data retention.

 **Support & Online Training**
Technical and account support available by phone (toll free) or by email. Regular online training available for organization or group administrators.

 **Dedicated Account Manager**
One-on-one support from one of ePACT's Customer Success Account Managers for technical assistance, answers to general questions, and strategic account management to ensure success with ePACT.

ePACT is the exclusive emergency network provider of the National Recreation & Parks Association.